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Effective May 11, 2020

OFFICE MEMO #3 TO PATIENTS RE: New COVID-19 In-Office Protocol

In regulatory compliance with COVID-19 guidelines and in doing our part to help contain the spread of this and all other communicable diseases, we are implementing the following protocol to protect all persons while performing our services in the most safe and efficacious manner. We kindly request your continued understanding, patience, support and cooperation as we all bear this burden together and move forward during this uneasy time. Please be advised our protocols may change as we learn more and respond to this ongoing event.

We ask that if you (and/or your child patient) do **not** feel well, please **reschedule** your appointment. Please make sure we have your correct CELL number.

When you and your child arrive at the office, please be wearing your own masks and if you prefer, your own pen. Please knock on the door when you arrive. A team member will greet you, take your temperature, ask a few health questions and have you sign a consent form.

Only the patient (unless young and must be accompanied by parent) will enter the office and be seated directly in the operator. During the appointment, we kindly ask parent and siblings wait in your vehicle. When your procedures are completed, we will call your cell to update you on your child's visit and schedule your child's next appointment as we escort your child to meet you at the front door.

We know these procedures may seem onerous, unnecessary and redundant. However, we wish to err on the side of precaution and prevention, not regret and cure. Please be patient with us and our schedule as we take extra care and time to sanitize all contact surfaces between each patient/person who enters the office.

Know we are always here if you have any concerns or questions regarding your treatment. Call or email us at Smile@DrLisaY.com.

Thank you for your help and extra efforts as we monitor and weather this continually evolving situation together. Wishing you and yours to stay healthy & well~

Dr. Yurkiewicz & Team

P.S. **If your contact info has changed recently, please provide your new email & CELL phone number.**

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